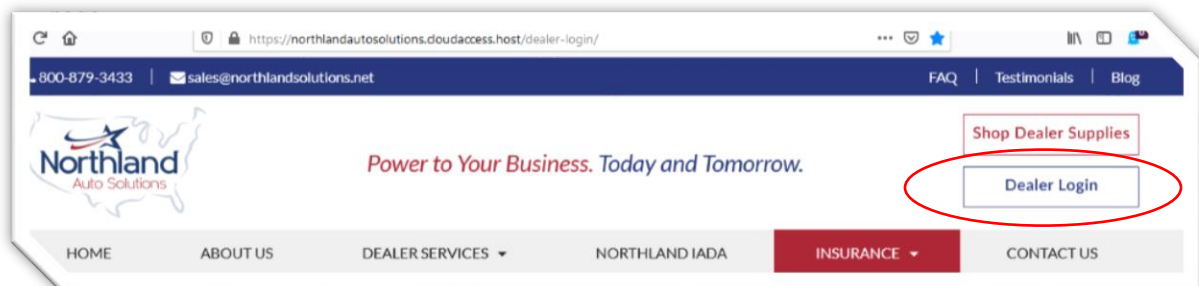
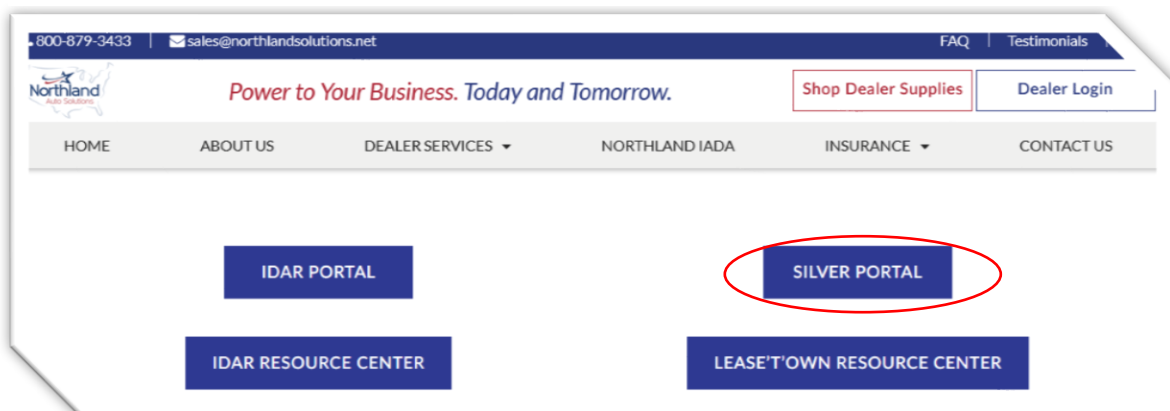


SILVER PORTAL INSTRUCTIONS

The SILVER PORTAL can be found on our Website – WWW.northlandautosolutions.com in the Dealer Login



Select the SILVER PORTAL option.



You will be prompted to enter your Username and Password. If you do not have a Username, please contact Northland at 1-800-879-3433 and tell the receptionist that you would like to speak to someone about the SILVER Portal.

A screenshot of the 'SILVER LEVEL COVERAGE' login form. The form has a dark red header with the text 'SILVER LEVEL COVERAGE'. Below the header, the word 'Login' is displayed in bold. Underneath, it says 'Enter your email address and password to login.' and 'Click "Sign Up" to apply for a new account!'. There are two input fields: 'Email Address' and 'Password (forgot?)'. Below the password field is a checkbox labeled 'Remember me'. At the bottom left of the form is a blue 'Sign In' button.

SILVER PORTAL INSTRUCTIONS

Once logged in you will be taken to your Home Page. From here you can review your ACTIVE vehicles, Add Coverage to Vehicles, or Remove Coverage from Vehicles.

The screenshot shows the 'SILVER LEVEL COVERAGE' portal. At the top, there is a navigation bar with links for Home, Add Vehicle, Remove Vehicle, Fleet History, and PASSWORD RESET REQUEST. Below this, there is a 'Home' section with buttons for Home, Add Vehicle, and Edit My Dealer. The main section is titled 'Active Fleet' and includes a search bar with the text 'search by keyword' and a 'search' button. Below the search bar, there is a dropdown menu for 'Coverage Status is Covered' and a link for 'add filters export'. A table displays the active fleet with columns for Stock #, Vin #, Vehicle Year, Vehicle Make, Vehicle Model, Color, and Date Entered. The table contains three rows of data.

| Stock # | Vin # | Vehicle Year | Vehicle Make | Vehicle Model | Color | Date Entered |
|---------|---------|--------------|--------------|---------------|-------|-------------------|
| 54 | JTMZD3 | 2008 | toyota | rav4 | blue | 02/25/2020 3:16pm |
| | 3n1ab7a | 2015 | nissan | sentra | gray | 02/20/2020 8:38am |
| | 3wvj7at | 2013 | volkswagen | beetle | gold | 02/19/2020 1:07pm |

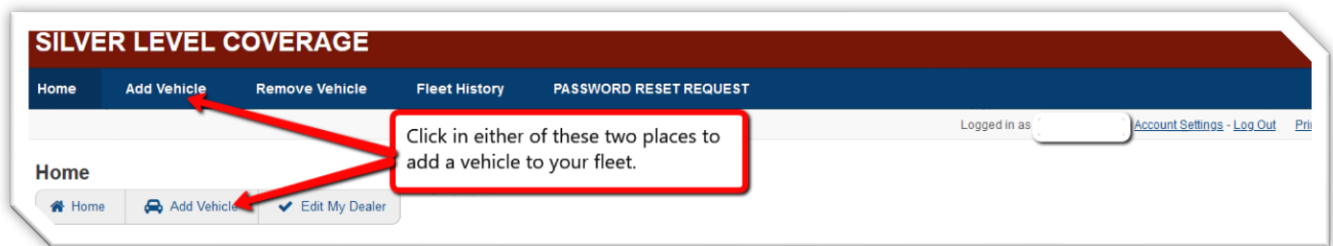
By default, only the first 25 items are shown. You may need to display more items or search using a keyword to find what you're looking for.

This screenshot highlights two specific features in the 'Active Fleet' section. A red box and arrow point to the search bar, with the text 'Click here to search for a vehicle.' Another red box and arrow point to the '25 per page' dropdown menu, with the text 'You can change the number of items viewable by selecting a different choice.'

SILVER PORTAL INSTRUCTIONS

Adding A Vehicle

Click on the Add Vehicle button as shown below



Complete all of the fields needed. Please verify the accuracy of the VIN number, Year, Make, and Model as coverage may not be extended in the event of an error.

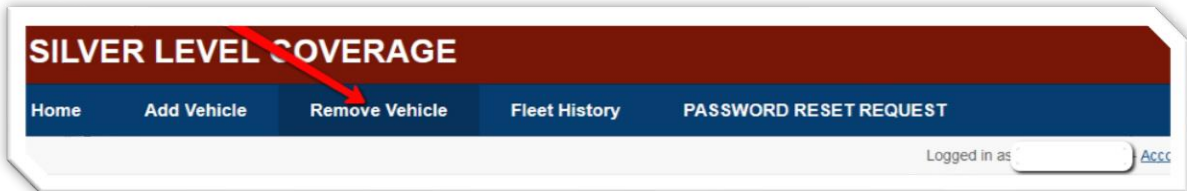
A screenshot of the 'Add Vehicle' form. The form is titled 'Add Vehicle' and includes the following fields: Stock #, Vin # *, Vehicle Year *, Vehicle Make *, Vehicle Model *, and Color. Red arrows point to the Vin # *, Vehicle Year *, Vehicle Make *, and Vehicle Model * fields. A blue 'Submit' button is located at the bottom of the form.

Click on the Submit button when complete. Successful submissions will send you a confirmation email for you to keep in your records.

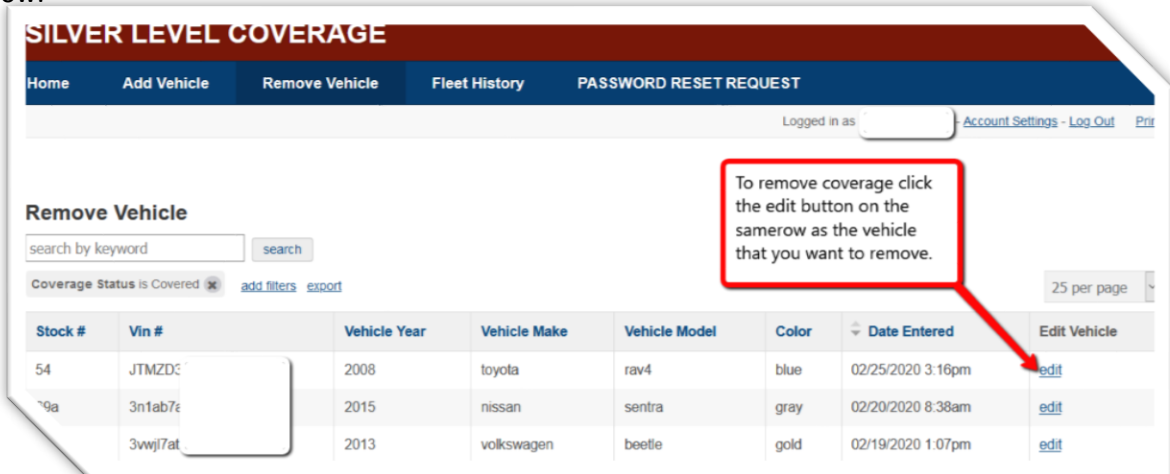
SILVER PORTAL INSTRUCTIONS

Removing A Vehicle

To remove coverage from a vehicle, click the Remove Vehicle option from the top toolbar.



Locate the row for the vehicle that you want to remove. Click on the Edit button to the far right of the row.



Select the "Remove Coverage" option, then hit submit. You will receive a confirmation email for you to keep for your records.

